



Update from the Key Insurance Group: **Commercial insurance**



PEOPLE

Jeff Grundy, commercial,
Key Insurance Group

Jeff has spent 27 years with Key Insurance and is a director. A big satisfaction is knowing that clients are adequately covered and being able to put them back to where they were before their problem or disaster.

Jeff is a devoted grandfather to his lively three-year-old grandson, Jacob, and a keen traveller. He and his wife, Jane, have been to New Zealand, Australia, America and Mauritius, as well as squeezing in a European city break every year.

He says his key to success is doing what his wife tells him. Jeff is a devoted Wigan Warriors fan and season ticket holder - and once won the Subuteo table football championship at school!

BE PREPARED

Having safe off-site storage for your documents is compulsory for your Fire Risk Assessment. Put all your key business continuity documents in the uploads section of our docSAFE - and your IEE certificate and Risk Assessments.



See all your documents online as they are now stored in ...

CYBER SPACE

BUSINESS INSURANCE

No more lost documents or files to wade through - all your insurance and policy details are now just a click away.

Key Insurance Group has started storing all client documents at docSAFE, a new secure online portal available from any page on their website.

"We are providing this free of charge to all of our clients as a part of our ongoing customer service," says director Jeff Grundy. He said they had decided not to send any personal



information by email because of the possibility of it falling into the wrong hands. Coupled with the postal service's shortcomings, they felt docSAFE was a modern and speedy form of communication with full security. Jeff said with docSAFE clients could access documents from anywhere in the world, day or night.

"It is invaluable for sharing sensitive information and working on documents remotely or in conjunction with us - or indeed, any other trusted party."

Clients have their own folder to store sensitive information such as financial and lease documents. docSAFE can take large files that are too big to email, including Sage back-ups, and is used by hundreds of UK firms. A smart phone app is available. Jeff added: "Over the next year we will roll this out to clients as their policies fall due for renewal but if you'd like access now, please ring us."

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